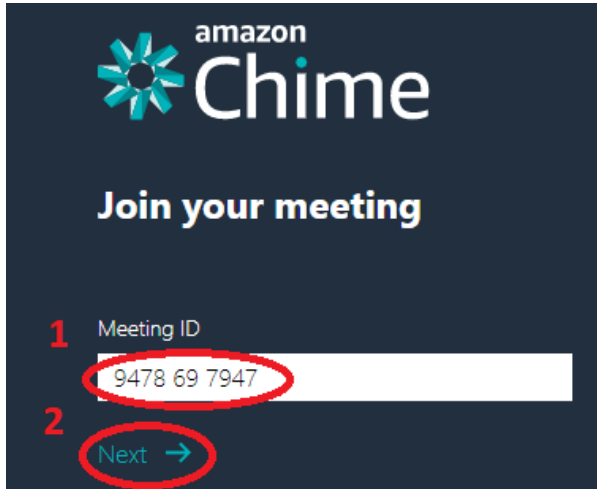


# Amazon Chime Instructions

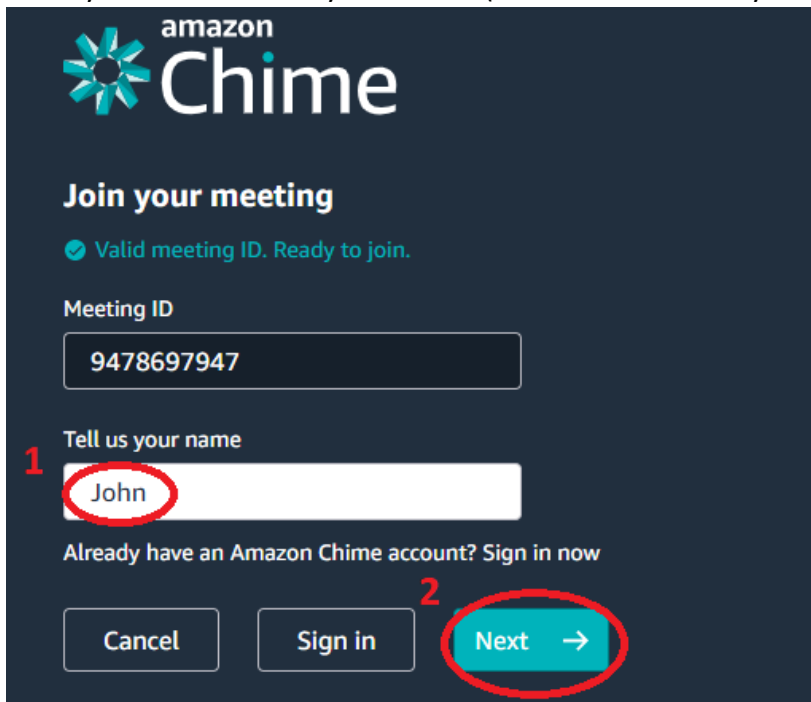
## Laptop / Desktop

[VPMG](#) uses Amazon Chime for telemedicine. Here are instructions on how to use Amazon Chime:

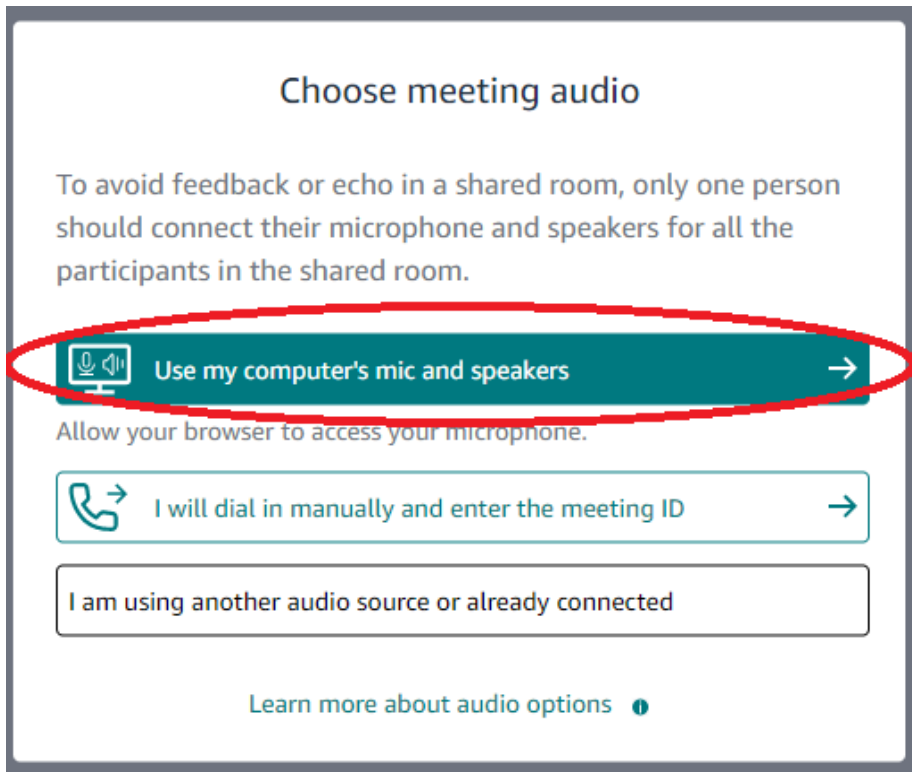
1. A few minutes prior to your appointment, visit [webclient.app.chime.aws](https://webclient.app.chime.aws) in Chrome or Firefox. (If you do not have one of these browsers, you can download the app from [aws.amazon.com/chime/download-chime](https://aws.amazon.com/chime/download-chime))
2. Enter the Meeting ID you were given, then click next (the below ID is just an example).



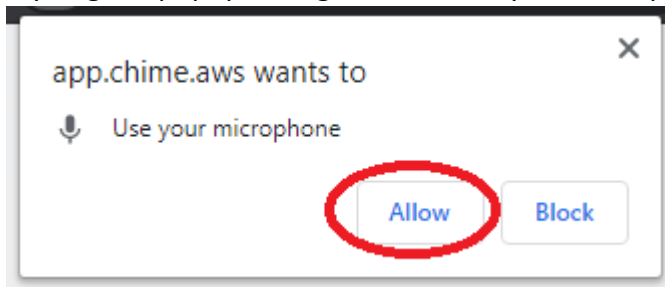
3. Enter your first name or your initials (this is not stored anywhere)



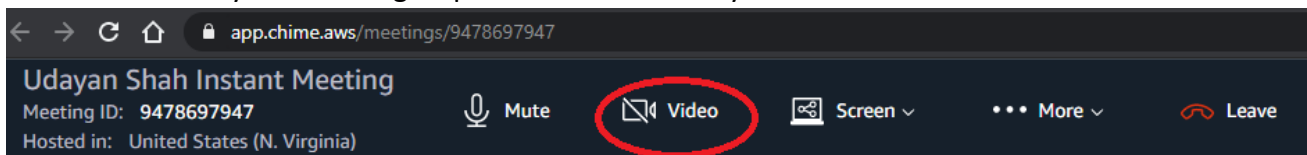
4. Click use my computer's mic and speakers.



5. If you get a popup asking for access to your microphone, click Allow.



6. Click the Video button at the top of the screen to enable the video camera. You may need to click allow if asked whether you want to give permission to access your webcam.



7. That's it! Now just wait for your appointment to begin.